# LOGGING IN TO UF GO

To obtain system access, a user must take one of two possible trainings:

• UGO100 – Introduction to UF GO; access is auto-granted 24 – 48 hours after course completion. The course is designed for standard users, delegates, and supervisors

#### OR

• UGO200 – What an Approver Needs to Know; a DSA must request the UF\_N\_TPS\_APPROVER security role. This course is designed for financial approvers or any delegate approver (for supervisor or financial approver)

### NAVIGATION

Access UF GO via ONE.UF, myUFL, Concur website or the SAP Concur mobile app

- ONE.UF: Log in to <u>one.ufl.edu</u> > Select UF GO under the Faculty/Staff section.
- myUFL: my.ufl.edu > My Self Service >Select UF GO Travel and PCard
- Concur Website: <u>www.concursolutions.com/</u>

#### Logging In

- 1. Enter gatorlink@ufl.edu and click Next
  - a. Do not use a departmental email

Sign In	
Jsername, verified email address, or SSO code	
Albertgator@ufl.edu	
Next	
Remember me	
Forgot username	
i orgot username	

2. Click Sign in with University of Florida SSO

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Albertş Sign in with	gator@ufl.edu
	University of Florida SSO
	SAP Concur Password

3. Enter UF gatorlink and password and click Login

Note: If you are already signed-in to myUFL or other UF systems, you'll automatically be signed in

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## TROUBLESHOOTING COMMON ISSUES

- 1. Wrong Gatorlink email address
  - a. You must use a Gatorlink address such as Albertgator@ufl.edu, <u>not</u> a department email address such as Albertgator@medicine.ufl.edu
- 2. If you've never logged in before, please check with your department to verify that your employment type automatically creates a UF GO profile
  - a. Employed Faculty (i.e., Salaried and Temporary)
  - b. Staff (i.e., TEAMS, OPS, USPS)
  - c. Employed Students (i.e., Graduate Assistants, Student Assistants, Federal Work Study)
- 3. If your profile is not automatically created, your department will need to complete the Guest Travel Process

### FOR ADDITIONAL ASSISTANCE

Technical Issues	<b>Travel Policies and Directives</b>	PCard Policies & Questions
The UF Computing Help Desk	Travel Office	PCard Team
352-392-HELP	352-392-1241	352-392-1331
<u>helpdesk.ufl.edu</u>	Contact Form	Contact Form